

REPORT

By: Caroline Highwood – Director of Resources, Adult Social Services

To: Supporting People in Kent Commissioning Body

26 June 2008

Subject: Draft Annual Plan 2008-09 (with update on the Annual Plan 2007-08)

Classification: Unrestricted

For Decision

Summary: This report provides information on the achievement of the targets of the Annual Plan 2007-08. It also outlines the key targets for the Supporting People programme over the next year through the Annual Plan 2008-09.

1.0 Introduction

The Kent Supporting People Strategy 2005–10 set out the key strategic objectives and priorities of the programme. Subsequent Annual Plans detail the annual targets in order to work towards achieving the key strategic objectives, which are:

1. Services that deliver quality of life, promote independence and contribute to meeting the identified and crosscutting key objectives of Supporting People which are to prevent:
 - homelessness and repeat homelessness; or
 - unnecessary hospital admissions; or
 - unnecessary or premature admission to residential care; or
 - criminal or anti-social behaviour; or
 - people misusing substances, or reusing after treatment; or
 - will contribute to social inclusion and community cohesion

2. Services that demonstrate Value for Money and are of high quality, within a balanced Supporting People budget.
3. Services that meet locally identified needs, the Kent definition of housing related support and criteria for Floating Support as agreed by the partnership.
4. Services that are flexible, tenure neutral and widely promoted.
5. Services that provide a comprehensive range of services for all client groups wherever they may live across the county.
6. An effective working partnership of Housing, Social Services, Health, Probation, service providers and service users which will aim to increase overall the strategically planned supply of housing-related support units in the county. Also to promote new service developments for the prioritised client groups, choice and sustainable housing solutions for vulnerable people.

2.0 Annual Plan 2007-08

The key achievements against the Annual Plan 2007-08 are summarised below and the updated Annual Plan is attached at Appendix 1.

- Refreshing the Five-Year Strategy (Report to be presented to Commissioning Body June 2008)
- Needs Analyses June and November 2007 (Achieved)
- Maintenance of a service review programme and programme of continual service improvement (Achieved and on-going)
- Spending within available grant (Achieved)
- Continuance and improvement of performance management (Achieved and on-going)
- Implementation of the outcomes of the strategic reviews of short-term accommodation-based services and Older Persons services (Achieved and on-going)
- Strategic review of long-term accommodation-based services (Commenced and on-going)
- Improved Home Improvement Agency services (Achieved)

Most of the key targets have been achieved and some actions are ongoing. Work remains to be done on the development of a plan for a more equitable distribution of short-term accommodation-based services across Kent (in partnership with Local Housing Authorities) and the strategic review of long-term accommodation-based services.

Supporting People will undertake further work in order to align the programme with the Social Care and Health agenda once the national individual budget pilots can be evaluated.

Work on applying Supporting People exit questionnaires to service users leaving Supporting People services has not been taken forward. After consultation with providers, such work would have duplicated exit questionnaires already applied by providers.

3.0 Draft Annual Plan 2008-09

In addition to those actions carried forward from 2007-08, the key targets for the coming year include:

- Implementation of the action plan arising from the Audit Commission Inspection (and agreed by the Commissioning Body in February 2008)
- Carrying out the strategic review of all long-term accommodation based services
- Planning for the Kent Supporting People Strategy 2010-15, including production of project and action plans
- Continuing to incorporate the requirements of the National Supporting People Strategy in the programme, including evaluations of full cost recovery and self-directed support, improving partnership working with the third sector and the development of service user and provider charters
- Continuing to implement the outcomes of the strategic review of Older Persons services
- Further developing service user involvement in all aspects of the Supporting People programme

A Draft Annual Plan for 2008-09 including these targets is attached at Appendix 2.

4.0 Service User Consultation

No service user consultation has taken place relating to the Annual Plans. However, service users will be consulted about any actions arising from the Annual Plans that affect them.

5.0 Equality Impact Assessment

The Supporting People Team undertook Equality Impact Assessments as part of the work outlined in the Annual Plan 2007-08 and will continue doing so for all work set out in the Annual Plan 2008-09.

6.0 Financial Impact Assessment

There is no anticipated financial impact of the information given in this report. However, all work carried out as part of the Annual Plan and presented in reports to the Core Strategy Development Group and Commissioning Body will be accompanied by assessments of the financial implications for the Supporting People programme.

7.0 Conclusions

Annual Plans outline the key annual targets that the Kent Supporting People programme is setting in order to achieve its overall strategic objectives. Most targets contained within the Annual Plan 2007-08 have been achieved. The Draft Annual Plan 2008-09 outlines the steps the programme intends to take over the next year.

Before agreeing to recommend to the Commissioning Body the delivery of the Annual Plan 2008-09, the Core Strategy Development Group sought clarification about when the Strategic Review of Investment would be carried out. The strategic review will form part of work on the Kent Supporting People Strategy 2010-15. Detailed project and action plans will be presented to the governance bodies in November 2008.

8.0 Recommendation

It is recommended that the Commissioning Body:

- (i) Note the contents of this report
- (ii) Agree the delivery of the Annual Plan 2008-09.

Ute Vann
Policy & Strategy Officer
Tel: 01622 694825

**With contributions from
The Supporting People Team**

Background Information:

Kent Five-Year Supporting People Strategy 2005-2010

Annual Plan 2007-08

Audit Commission Report of the Inspection of Supporting People Programme
in Kent and Action Plan

Appendix 1: Annual Plan 2007-08 Update

Appendix 2: Draft Annual Plan 2008-09